



World Customs Organization

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Att. Ms. Maria Luisa Suarez,
Head of General Administration,
Uruguay Customs Administration

04.06.2021 / Brussels
21HL0128E

Dear Ms. Suarez,

I am writing to thank you for your participation in the **WCO HRM Regional Conference** for the WCO Americas and Caribbean Region on **Building Customs Resilience through Human Capital** that was conducted online from 1 – 2 June 2021, and to convey our appreciation for your excellent and valuable contribution as a panelist in the **session 5: Building resilience through HR digital transformation**. Your thoughts, experiences and lessons learned shared during this session were insightful and well received by participants.

We are keen to maintain the momentum gained at the Conference for better recognition of Human Capital as the great asset for Customs resilience and effectiveness.

I look forward to our continued cooperation.

Yours sincerely,

A handwritten signature in black ink, reading "Kunio Mikuriya".

Kunio Mikuriya
WCO Secretary General